

ULTIMATE STEP

COMMERCIAL MAINTENANCE INSTRUCTIONS

GENERAL REMARKS

1. Read all instructions carefully and make sure the adhesive has fully cured before starting. (Refer to the Installation Instructions).
2. Take all safety precautions such as posting "Caution" and "Wet/Slippery" floor signs before starting any maintenance procedures.
3. Do not, at any time during the initial maintenance or thereafter, flood the floor with water or maintenance solutions.
4. Wait at least 5 days after installation before starting maintenance procedures.
5. Important notice about floor finishes: the application and upkeep of floor finishes increases the overall cost of maintenance. Our flooring does not require floor finishes to protect it, and it should be used for its natural resiliency. However, some users may choose to apply finishes to get a higher lustre.
6. Types of pads and their uses:
 - a. White pads for light polishing;
 - b. Beige pads for buffing;
 - c. Red pads for light scrubbing;
 - d. Green or blue for scrubbing;
 - e. Soft nylon brush for manual scrubbing.
7. Maintenance products:
 - a. Regular neutral cleaner/degreaser (7 to 7.5 pH before dilution);
 - b. Low foam neutral cleaner for auto scrubber (7 to 8 pH before dilution);
 - c. Alkaline stripper for wax removal (12 pH before dilution);
 - d. Acrylic sealer (around 9 pH before dilution);
 - e. Acrylic floor finish (between 7 and 9 pH before dilution);
 - f. Neutral spray buff floor finish (7 to 7.5 pH before dilution).

INITIAL MAINTENANCE

1. Sweep, vacuum or dust mop to remove all dirt or grit.
2. Clean the floor with a wet mop and a regular neutral cleaner/degreaser.
3. For stubborn ingrained dirt, scrub the floor with a low foam neutral cleaner for auto scrubber and a 175 - 350 r/min buffer equipped with a red fibre pad or use a nylon brush.
4. Use a wet vacuum or a mop to remove the residue.
5. Rinse with cold water. Use a wet vacuum or mop to remove the water.
6. Let the floor dry completely.
7. Optional: To create a higher lustre, spray buff using a neutral spray buff floor finish and a 175 - 350 r/min buffer equipped with a white pad.

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REGULAR MAINTENANCE

1. Sweep or vacuum daily to remove dust and dirt. If necessary, clean with a wet mop using a regular neutral cleaner/degreaser.
2. Periodic cleaning: Clean the floor with a damp mop and a regular neutral cleaner/degreaser.
3. Optional: Spray buff using a neutral spray buff floor finish and a 175 - 350 r/min buffer equipped with a white pad.
4. These care recommendations are provided for your information only. We do not assume responsibility for actual work performed. The warranty extends only to the quality and performance of Luxury Vinyl Tiles flooring.
5. Follow the instructions on the label of the above products.

GENERAL PRECAUTIONS

1. Floor protection: Floors must be protected against excessive static loads and abrasion when moving furniture. We recommend the removal of small metal glides from furniture legs. Plastic casters and glides of adequate size should be used to protect the floor surface. They should be cleaned periodically to prevent damage when dirt and grit accumulate and they are dragged on floors.
2. Direct sunlight: Flooring constantly exposed to direct sunlight at temperatures over 38°C (100°F) may result in alteration of dimension, indentation and possible color fading. Protect with drapes or blinds drawn over windows during peak sunlight hours.
3. Walk-off mats and throw rugs used in entrance ways: Some types of walk-off mats and throw rugs are backed with a type of latex that may discolor the resilient flooring. Always make certain that the mat/rug supplier confirms they have a non-staining backing.
4. Stains: Certain materials will stain any resilient flooring. They include lipstick, solvent-type fluid and paste waxes, fresh asphalt paving, rubber matting, rug padding and paint pigmentation used on exterior concrete steps and porches. Dark-colored asphalt tile located adjacent to or near the flooring may cause tracking of color onto it. The Mohawk Group flooring must be adequately protected, (suitable walk-off mats are recommended) from contact with such materials since in many cases the stains are difficult or impossible to remove.
5. The extremely high forces exerted by stiletto or high-heeled traffic (dynamic loads of 1,000 psi or more) may visibly damage resilient flooring. The Mohawk Group will not accept claims for damage caused by stiletto or high-heeled traffic.